



SPOT ORDER

1

The customer submits or wants to place a single instant order



The buyer contacts us or sends us a request with the different fruits and/or vegetables he wishes to order and provides all the specifications (size, quantity, frequency etc ...) related to his order.

2

Confirmation, validation and signing of the order form



Depending on availability, we will issue an order form which will have to be signed and sealed by the client with the necessary documents. Then he will choose the appropriate departure date with the sea or air freight company and according to this he will be asked to pay directly to the freight company the shipping costs or to do an advance payment, except if there is a strict agreement in the order form where the charge is not pay by you.

3

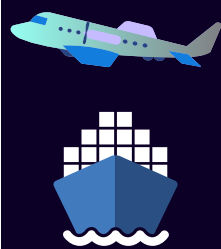
Order preparation



The order is prepared as quickly as possible and in the best conditions in order to be in conformity with the delivery schedule validated in step 2. Thereafter it is submitted to two quality controls at departure and is then assigned to the shipping company or airline (depending on the Incoterms).

4

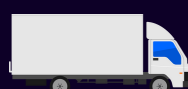
Shipping + quality control upon arrival



The order is shipped by the logistics company and once at destination it is checked by a quality department and then managed by the team of the client according to the Notify provided (depending on the incoterms). Depending on his availability, the CEO will be present at the port or airport of discharge for a Personalised support

5

Delivery + Payment



In accordance with the Incoterm, we will take care of the delivery to the client's warehouse. The client must make the necessary payment and send us the confirmation within the limit of the number of days that is conform to the contract signed by both parties



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WILLY KS COMPANY